

WATER BREAKS

When it comes to water breaks, whether they're small leaks or significant main breaks, there are several important things residents should know to stay informed and safe. Here's a comprehensive guide:

1. Recognize a Water Break

- **Signs of a Break:** Look out for unusual puddles or standing water in streets, a sudden drop in water pressure, or discolored water. These could be indicators of a water main break or leak.
- **Alert the Authorities:** If you notice signs of a water break, contact the Town immediately at (709) 944-2621 during regular business hours. After hours, please call (709) 944-7832.

2. Safety Measures

- **Avoid the Area:** Stay clear of areas with visible water breaks to avoid potential hazards such as slippery surfaces, sinkholes, or electrical hazards.
- **Drive Safely:** If you encounter a water break while driving, avoid driving through flooded areas as this can be dangerous and cause damage to your vehicle.

3. Water Usage

- **Conserve Water:** During a water break, especially if it's widespread, conserve water by using it sparingly. This helps the repair efforts and ensures that there's enough water available for essential needs.
- **Boil Water Advisory:** Be aware that a water break may lead to a boil water advisory if the break compromises the safety of the water supply. Follow any instructions provided by the Town regarding boiling water before consumption.

4. Impact on Water Service

- **Expect Disruptions:** Water breaks can lead to temporary disruptions in water service. Be prepared for potential interruptions and keep a supply of bottled water on hand for essential needs.
- **Check for Updates:** Updates on the status of the repair and when water service will be restored will be available on our website and social media channels.

5. After the Break

- **Flush Your System:** Once service is restored, you may notice discolored water. Run your faucets for a few minutes to clear out any sediment. If water remains discolored or if you experience other issues, contact the water utility.
- **Inspect Your Plumbing:** Check your plumbing fixtures for any issues such as leaks or reduced water pressure. Report any problems to the local water utility.

6. Preventative Measures

- **Maintain Plumbing:** Regularly inspect and maintain your home's plumbing to reduce the risk of leaks and issues that could compound a water break situation.
- **Educate Yourself:** Understand how your local water system works and familiarize yourself with the locations of main shut-off valves for emergencies.

7. Emergency Contact Information

- **Keep Contacts Readily Available:** Have contact information for your local water utility and emergency services at your fingertips. This allows you to report problems quickly and get timely updates.

By understanding these aspects, you can help manage the impact of water breaks, ensure your safety, and contribute to effective resolution and repair efforts.